



What to Expect on October 1, 2015

Countdown to ICD-10

February, 2015

PR0022 V1.1 02.04.2015

Agenda

- *Welcome*
- *Who, What and Why of ICD-10*
- *The Basics*
- *Overview of Changes*
- *Submission of Claims*
- *Impact of Non-Compliance*
- *Getting Ready for Transition*
- *Where to Find More Information*
- *Q & A*

WHAT ARE ICD CODES?

- ICD-9-CM was developed by the World Health Organization (WHO) for worldwide use in 1979.
- ICD-9 is over 30 years old. Technology has changed, many categories are full, and it lacks sufficient detail.



WHY IS CMS MANDATING THIS CHANGE?

- Provides diagnosis and procedure codes that better reflect the patient's medical conditions and treatments
- Higher quality data to better assess medical care and outcomes
- Flexible and easier to update as technology, healthcare, and medicine continue to evolve



WHO MUST USE ICD-10 CODES?



Required for anyone covered by the Health Insurance Portability and Accountability Act (HIPAA)

Anyone who submits claims using ICD-9 diagnosis codes must make the switch.

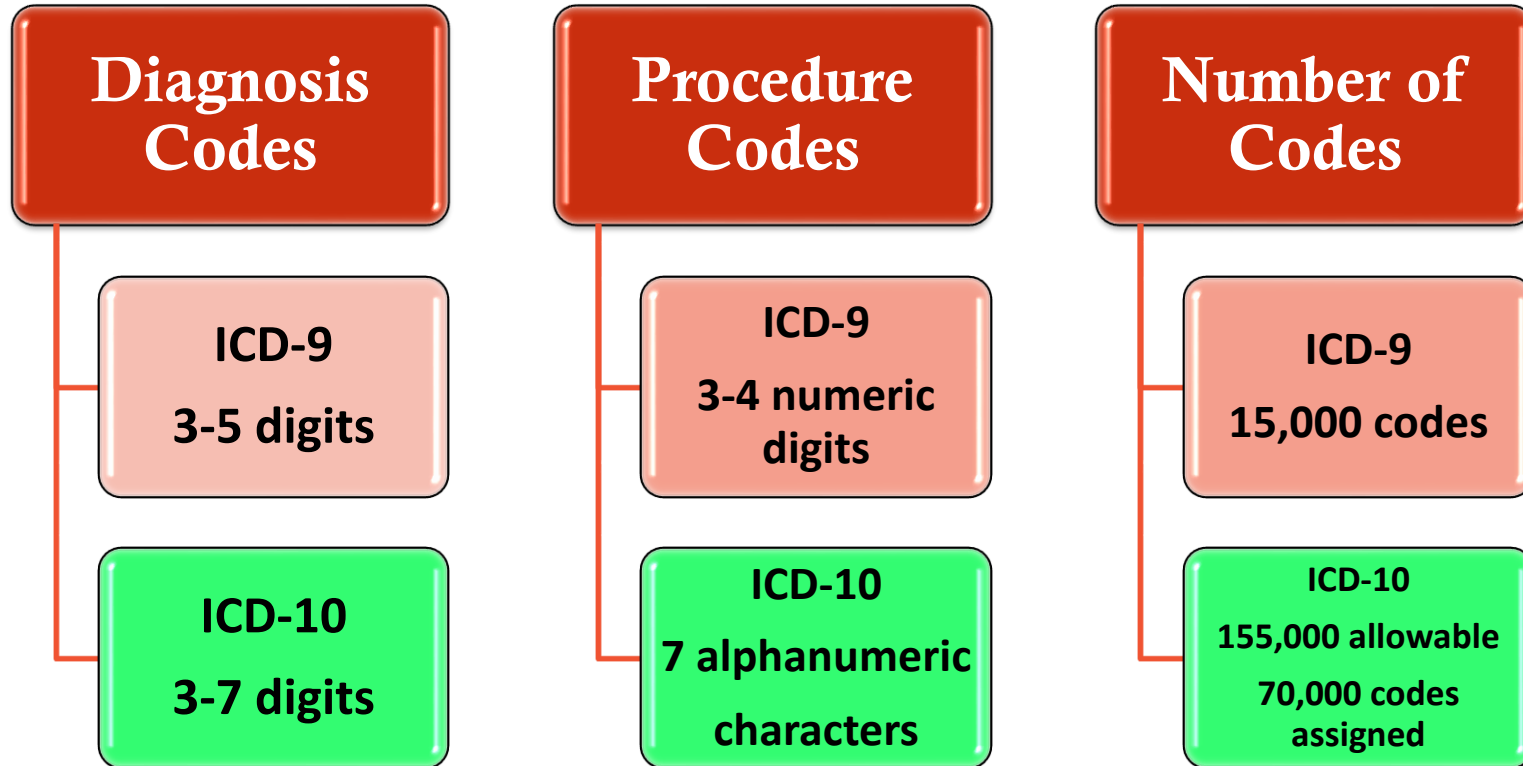
WHAT IS THE DEADLINE?



On October 1, 2015
the ICD-9 code sets
used to report
medical diagnosis & inpatient
procedures
will be replaced by
ICD-10 code sets.



ICD-10 OVERVIEW OF CHANGES



SAMPLE COMPARISON – ICD-9 VS ICD-10

ICD-9-CM

Angioplasty - 1 code (39.50)

ICD-10-PCS

Angioplasty codes - 854 codes

Specifying body part, approach, and device, including:

047K04Z – Dilation of right femoral artery with drug-eluting intraluminal device, open approach

047K0DZ – Dilation of right femoral artery with intraluminal device, open approach

047K0ZZ – Dilation of right femoral artery, open approach

047K34Z – Dilation of right femoral artery with drug-eluting intraluminal device, percutaneous approach

047K3DZ – Dilation of right femoral artery with intraluminal device, percutaneous approach

Sample from <http://www.cms.gov/Medicare/Coding/ICD10/downloads/ICD-100overview.pdf>



SUPER BILL – ICD 9

Family Practice Management Superbill Template

From the American Academy of Family Practice (AAFP) Family Practice Management Toolkit (<http://www.aafp.org/fpm/20060900/43inse.html>)


Date of service:		Waiver? <input type="checkbox"/>	
Patient name:		Insurance:	
		Subscriber name:	
Address:		Group #:	Previous balance:
		Copay:	Today's charges:
Phone:		Account #:	Today's payment: check#
DOB:	Age:	Physician name:	Referral due:

[illegible]

SUPER BILL – ICD 10

Multiple copies of a medical bill form are shown, fanned out. The rightmost form is titled "Family Practice Management Support Template" and includes a header with the text: "From the American Society of Family Practice (ASFP) with Practice Management Tools (©2015 American Society of Family Practice (ASFP))". The form contains various fields for patient information, provider information, and a large table for coding and billing. The table has columns for "ICD-10", "CPT", "Description", "Units", "Rate", "Total", and "Notes". The form is designed for use in a family practice setting to manage patient care and billing.

CHANGES IN SUBMISSION OF CLAIMS

DRAFT - NOT FOR OFFICIAL USE											
<div>  </div>											
HEALTH INSURANCE CLAIM FORM APPROVED BY NATIONAL UNDERWRITERS COMMITTEE (NUC-001)											
PICA _____ PICA _____ PICA _____											
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2. POLICY'S DATE (Last Name, First Name, Middle Name)											
3. POLICY'S ADDRESS (See Note)											
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Forms and processes will change during this transition.

Information on those changes will be posted on the EOHHS website and in the monthly Provider Update, and will be included in trainings throughout the year.

CHANGES IN SUBMISSION OF CLAIMS

Mixing of ICD-9 and ICD-10 codes WILL NOT be allowed.

Date(s) of service will determine which code set to use.

You will need to determine the guidelines for your provider type.

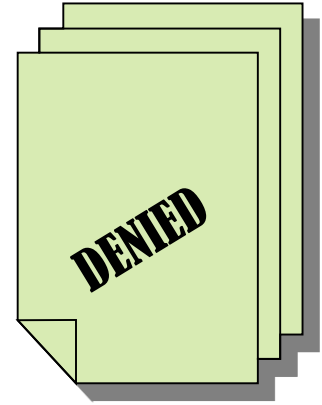


IMPACT OF NON- COMPLIANCE

Providers who are not ready on October 1, 2015 may experience:

- Denied claims
- Additional cost of recoding and resubmission of claims
- Delayed payment

October 1, 2015 is a hard cutover date – implementation will NOT be phased in.



The transition
date of
October 1, 2015
is quickly
approaching....



Getting Ready for ICD-10

Conduct a readiness assessment

Build your team

Conduct an impact assessment

Identify key stakeholders

Assess staff training needs

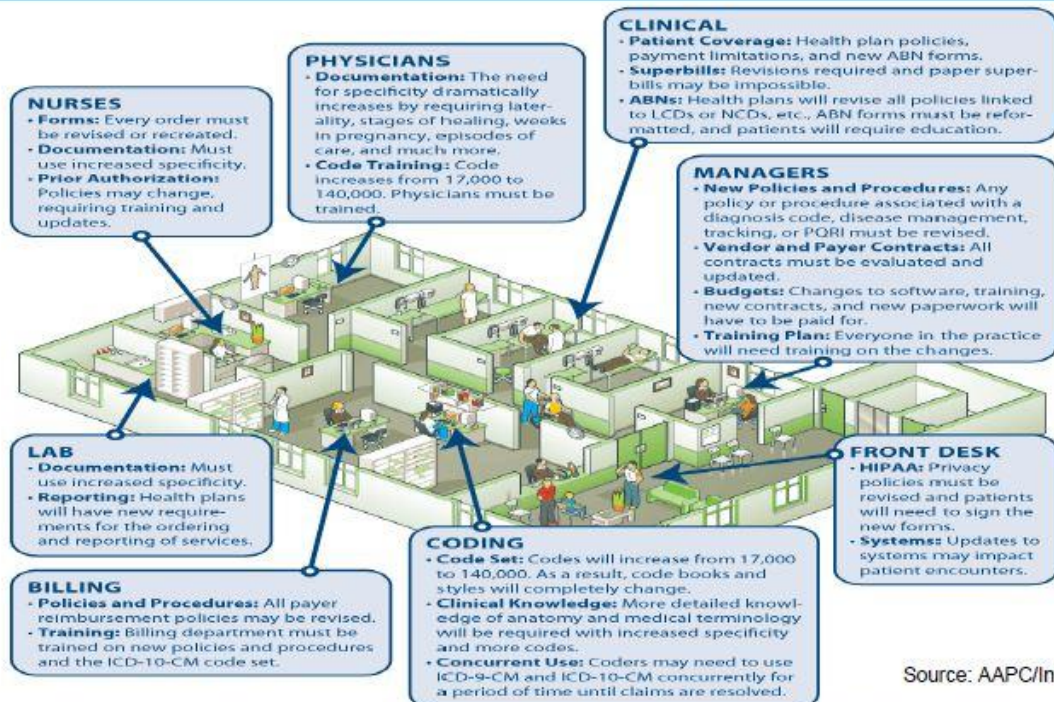
Develop an implementation plan

Let's look at these steps further...

Conduct a
readiness
assessment

- Have you started to think about how this will impact your practice?
- Do all members of your staff know about ICD-10 and the compliance date?
- Have you thought about the impact on your processes?

What Should I Do to Prepare?



Source: AAPC/Ingenix



Build your team

Providers should think about:

- Who should be involved in the process?
- Who is your point person to coordinate your plan?
- Who will connect with outside vendors or clearinghouses that you utilize?
- Who will attend trainings offered as well as conduct staff trainings?

Conduct an
impact
assessment

You will need to determine all areas that will be affected by the change:

- Computer data storage
- Software applications
- Vendors and clearinghouses
- Revised patient questionnaires to obtain information needed for ICD-10 coding
- Impact on electronic health records
- Staff training for clinical documentation

Identify key
stakeholders

Possible stakeholders:

- Staff members
- Vendors
- Clearinghouses
- Coders
- Colleagues

Assess staff
training needs

Does your staff need?

- A basic overview of ICD-10?
- New office processes?
- New documentation needs?
 - Obtain ICD-10 code books
 - Comparison of commonly used ICD-9 codes to new ICD-10 codes
- New claim submission information?
 - Ex. Obtain new claim forms?

Develop an
implementation
plan

Possible items to include in the plan?

- A project checklist
- Costs associated with the transition (ex. software changes, new claim forms, ICD-10 code books)
- A plan for software/hardware testing
- Staff training
- Communication plan for vendors

Key Vendor questions

Sample questions for your vendor or clearing house:

- Will you update my products and applications for ICD-10?
- Will I need new hardware to accommodate ICD-10-related software changes?
- Will you provide training on your software?
- Will you help me test my system with payers and other trading partners?

From <http://cms.gov/Medicare/Coding/ICD10/Downloads/ICD-10-Intro-Guide.pdf>

PES Users

837 Professional

Total Charge .00 OI Amount .00 Billed Amount .00 Services 1

Hdr 1 Hdr 2 Hdr 3 Srv 1 Srv 2

Diagnosis Codes

Qualifier ICD-10 ICD-9 ICD-10

1		2		3		4	
5		6		7		8	
9		10		11		12	

Referring Provider

SSN/Tax ID Provider ID

Last/Org Name First Name MI

Place Of Service Onset of Current Illness Date 00/00/0000

Special Program Code Admission Date 00/00/0000

EPSTD Referral

Client ID	Last Name	First Name	Billed Amount	Last Submit Dt	Status
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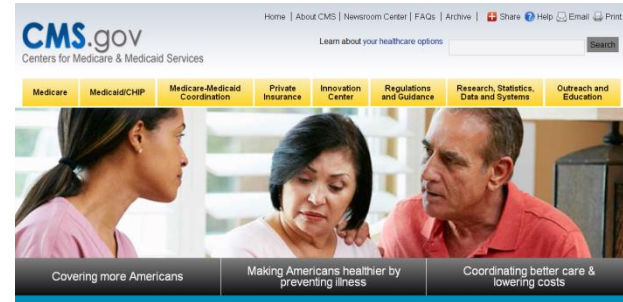
Add Copy Delete Undo All Save Find...

For PES users, upgrades will be available before the transition. Submitted claims will have to be qualified as either ICD-9 or ICD-10. More information will follow.

WHERE TO FIND INFORMATION ON ICD-10

Centers for Medicare and Medicaid Services(CMS) website has all the latest information to support the transition.

Visit www.cms.gov and enter ICD-10 into the search box for the type of information you are seeking.

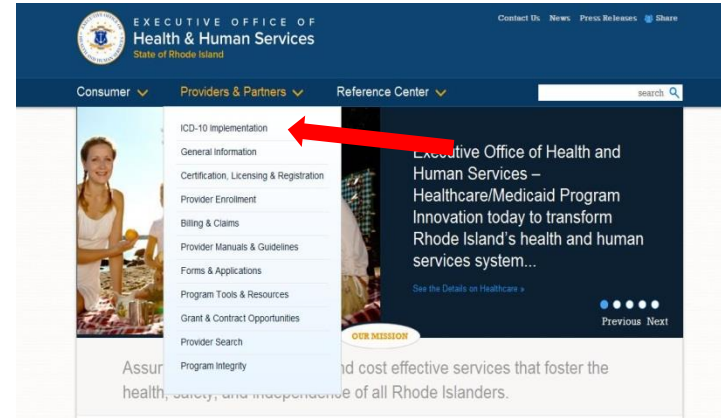


WHERE TO FIND INFORMATION ON ICD-10

The Executive Office of Health and Human Service (EOHHS) website will have information specific to Rhode Island.

Visit www.eohhs.ri.gov and click on the ICD 10 tab from the **Providers and Partners** drop down. An FAQ document is found at:

[http://www.eohhs.ri.gov/Portals/0/Uploads/Documents/MA%20Providers/ICD10 FAQ.pdf](http://www.eohhs.ri.gov/Portals/0/Uploads/Documents/MA%20Providers/ICD10%20FAQ.pdf)



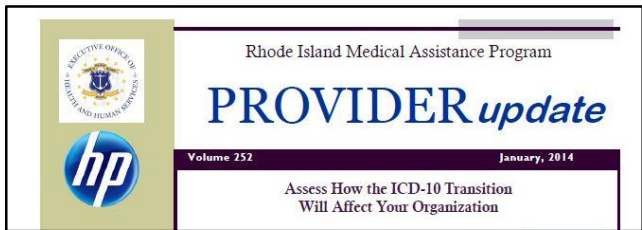
WHERE TO FIND INFORMATION ON ICD-10

Be sure to read the Provider Update each month for the most up to date information.

It is posted on the EOHHS website at:

<http://www.eohhs.ri.gov/News/ProviderNewsUpdates.aspx>

Or you can receive it electronically by asking for your email to be added to the electronic mailing list.



Provider Representative	Contact Information	Focus Area
Sandra Bates	sandra.bates@hp.com 401-784-8022	Dental, Vision, FQHC, Lifespan Hospital, Independent Labs, Ambulance, Non-emergency Transportation
Marlene Lamoureux	marlene.lamoureux@hp.com 401-784-3805	Nursing Homes, Hospice, DME, Skilled Nursing, Personal Care/Homemaker, Meals on Wheels
Karen Murphy	karen.murphy3@hp.com 401-784-8004	Child & Family Services, CEDARR services, Behavioral Health, Adult Day Care, Assisted Living, Care NE Hospital, EI, LEA, BHDDH
Daphine Monroe	darphine.monroe@hp.com 401-784-8003	Physician Services, Audiologist, Chiropractor, Nurse Practitioner, Pathology, Physician, Physician Assistant, Podiatry, Independent and Out of State Hospitals.
Mary-Jane Nardone	mary-jane.nardone@hp.com 401-784-8014	EDI Coordinator
Deborah Meiklejohn	deborah.meiklejohn@hp.com 401-784-3859	Training and Documentation Specialist

Kelly Leighton	kelly.leighton@hp.com 401-784-8013	Provider Services Manager
Dorothy Pizzarelli	dorothy.pizzarelli@hp.com 401-784-8012	Customer Service Supervisor
Customer Service Help Desk	401-784-8100 for local and long distance calls or 1-800-964-6211 for in-state toll calls	Monday through Friday 8:00 AM – 5:00 PM

Q & A



Thank you for your participation.

Today's event was an overview of the transition to the ICD-10 codes on October 1, 2015. This overview provided general information on impact and planning.

Future sessions will be offered which will provide more detailed information specific to your provider type. Training sessions will be advertised through our monthly Provider Update.